

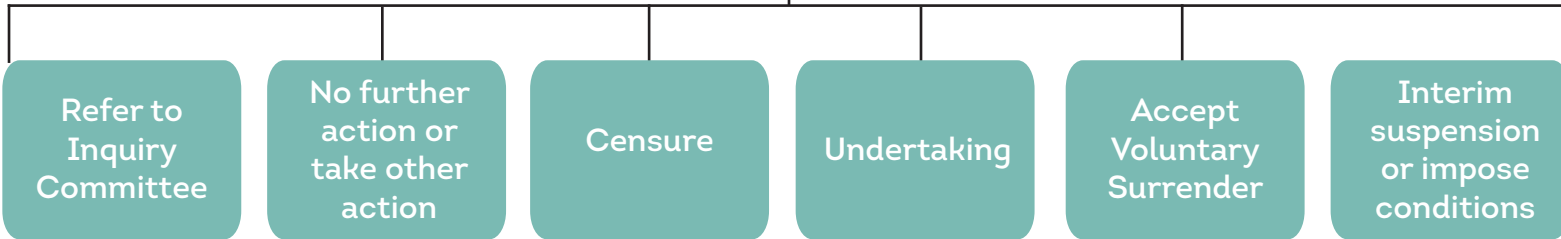


*We strive to conduct this process with fairness and objectivity while maintaining the public's confidence in the RN profession.*

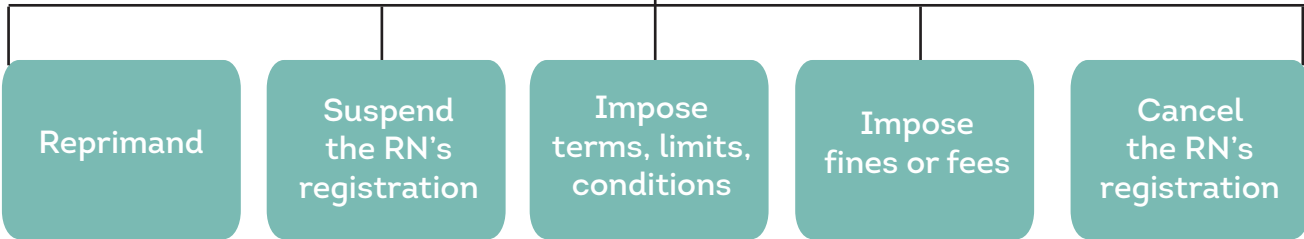


Our CEO/Registrar reviews all complaints and reports to determine if they should be referred to the Complaints Investigation Committee.

The Complaints Investigation Committee gathers all the necessary information and determines appropriate action.



The Inquiry Committee hears all the evidence in a court-like setting and determines appropriate action.



The RN can appeal certain decisions of the Complaints Investigation Committee and the Inquiry Committee.



The Complainant can appeal certain decisions of the Complaints Investigation Committee and the Inquiry Committee.