

CRNM Member

Allegations

The complaint alleged that the member used undue physical and verbal force on a client.

Findings

The investigation revealed the following:

- The member used undue force on a client.
- The member had been provided with repeated opportunities at other facilities to correct and modify their behaviour.
- The member had communication issues with members of the health-care team, clients and families and this had been brought to the member's attention several times in years prior to this complaint to CRNM.
- The investigation revealed that the member was condescending and lacked professionalism in communicating with the health-care team.
- The member did not meet the *Standards of Practice for Registered Nurses*.

Decision

The investigation committee accepted a voluntary surrender from the member and requested that the member pay costs of \$500. The voluntary surrender remains in effect until the investigation committee is satisfied that the conduct that was the subject of the investigation has been resolved, at which time the investigation committee may impose conditions on the member's entitlement to practise nursing. The committee directed that the member complete a fitness to practice assessment by a CRNM approved psychologist or psychiatrist that indicates that the member is safe to return to practice to the satisfaction of the investigation committee before the member's registration may be reinstated. The investigation committee is publishing this decision to provide general deterrence and educate the public that this behavior is viewed as a serious breach of the *Standards of Practice for Registered Nursing*.